

CORENET 2.0

TRANSITION UPDATE 01



CORENET e-Submission System was introduced in 2001 and has served the industry professionals well over the past 20 years.

We are anticipating the launch of the upgraded CORENET 2.0 (Construction & Real Estate Network) in mid-August 2021.

NEW CORENET 2.0 Portal FEATURES



Project dashboard for better oversight and transparency



Enhanced search functions



Centralised platform for submission and e-info



Robust 2FA Singpass login for Individuals/Businesses

Smart forms with upfront auto data validation



Enhanced search function



Guided process for submission



Robust 2FA Singpass login for Individuals/Business



NEW CORENET 2.0 ESPro R1.0 FEATURES

CORENET 2.0 RESOURCE HUB

Read the General FAQ in the Resource Hub



<https://cn2resourcehub.com/faq.html>

Email your queries to

CORENET 2.0 Change Management (CMT)
cn2cm@nova-hub.com

Look out for our transition announcements from July 2021!



CORENET 2.0 Frequently Asked Questions (FAQ) - General

1. What is CORENET 2.0?

CORENET 2.0 is the upgraded version of Construction and Real Estate Network System which includes technological refresh with several major enhanced features.

2. Why are we upgrading to CORENET 2.0?

CORENET was first introduced in 2001. CORENET 2.0 will tap on new technological improvements to provide a better user experience and to meet the evolving needs of the industry.

3. Who will be affected by this roll-out?

Qualified Persons (QPs), Agencies, Professional Bodies and the general public will benefit from this system upgrade. To ensure a smooth transition for all users, the transition plan to CORENET 2.0 has taken the needs of these stakeholders into account and details would be shared progressively.

4. What are the major changes from existing CORENET?

In summary, there are 3 major changes which include:

- **CORENET 2.0 Portal** which will serve as a one-stop access gateway to CORENET functions, e-Info and TOP/CSC Portal. It aims to provide better user experience and adopts the robust Singpass Digital ID service for Login authentication.
- **CORENET 2.0 ESPro R1.0** which will incorporate new smart forms, improved user experience and adopts the same Singpass Login as CORENET 2.0 Portal.
- New **Form Viewer** which is compatible with existing XFD forms and would no longer require a licence key.

5. What are the new features for CORENET 2.0?

CORENET 2.0 Portal

- ✓ Enhanced user interface with Project Tracking and Universal Search (e.g. allowing search by Project Reference Number, Submission Number, Application type, Project Title)
- ✓ Robust 2-Factor Authentication (2FA) via Singpass login for Individuals/Businesses
- ✓ Project Dashboard that provides an overview of the project approvals and status
- ✓ Integrated access to CORENET functions, e-Info and TOP/CSC Portal

**CORENET 2.0 ESPro R1.0**

- ✓ Enhanced user experience with guided process for project creation and submission
- ✓ New search function that allows users to search for projects (e.g. search by Project Reference Number, Project Title, Location Description)
- ✓ Robust 2-Factor Authentication (2FA) via Singpass login for Individuals/Companies
- ✓ Reduction of the number of submission forms
- ✓ Use of smart form with features such as data autofill and validation to further facilitate the ease of submission

Form Viewer

- ✓ Single Form viewer for both old forms (under CORENET 1.0) and new forms
- ✓ Removal of license key as it is no longer required for the Form viewer in the upgraded CORENET 2.0

6. When will CORENET 2.0 be available?

CORENET 2.0 is targeted to be launched in mid-August 2021.

7. What will I have to do? How will I know how to use the new system?

CORENET 2.0 Portal will be accessible via the internet with supported web browsers.

There will be preparatory activities and information resources to help users adapt to the new system. Please look out for our future announcements in the Resource Hub (<https://cn2resourcehub.com>).

8. When can users download the new software (i.e. CORENET 2.0 ESPro R1.0, Form Viewer)?

The CORENET 2.0 ESPro and Form Viewer software will be made available for download 2 to 3 weeks before the launch of the CORENET 2.0. Users who encounter issues with the new software can contact the support team for assistance.



9. What support can I expect to get for transitioning to CORENET 2.0?

User guides and video tutorials will be made available to provide step-by-step instructions and guidance for users of the new CORENET 2.0 Portal and CORENET 2.0 ESPro R1.0.

In addition, online briefing sessions would be held to provide a walkthrough and demonstration of the new CORENET 2.0 Portal and CORENET 2.0 ESPro R1.0 functionalities to QPs and Agencies. Please look out for an email invitation in the future or check the Resource Hub for further updates.

10. Will there be support clinics to help with users who are facing issues or have queries during the post deployment period?

Yes, virtual support clinics have been planned to provide support and assistance to users who may face issues with the transition. Feel free to contact the CORENET 2.0 Change Management Team (CMT) at cn2cm@nova-hub.com should you have any queries in the meantime.